

**Scenario: Sharon TABLE 8B SBD**

Guide word	Component	Deviation	Possible causes	Consequences
<b>No</b>	Computer lab	Cannot travel to facility	Transportation unavailable to get to facility	Unable to join discussions or post a new topic
		No physical access to facility	Unable to afford transportation cost to get to facility Short-term illness that limits or prevents travel Long-term health condition or disability that limits or prevents travel Outside access hours Temporarily out of service Doors locked	
	Communication network	No computer available	Unused computers all broken All computers in use All computers pre-booked	
		No connectivity	Network fault Network capacity problem Network maintenance Network suspended for some/all users	
	Electronic mail system or SF Club Online system or Discussion system	Service unavailable	Service fault Service capacity problem Service maintenance Service suspended for some/all users	
	SF Club	Club disbanded	Lack of participation	No new discussion content / Past content inaccessible "
	Discussion participants	One, some or all participants unavailable at the same time	Illegal activity Did not log on and join Have other more important, urgent or desirable things to do	No synchronous discussion "
	Discussion content	Intended topic/reply not added	Lack of confidence Discouraged by others' attitudes or behaviours Interface unfamiliar and not clear how to add topic/replies Interface too difficult to use	
		No new topics/replies by others	SF Club members have nothing of interest to share Insufficient permissions (new member) System problem (e.g. capacity, maintenance, fault)	No new discussion content "
		The participants discuss other topics	The topic is of no interest to them The other participants do not want to engage with a topic because it was suggested by someone they don't like or want to avoid	Lack of discussion of a topic "
	Email messages	Not seen/read Email announcement alerts of new discussion topics/replies missing	The topic/reply is not notified to others, or not visible Not sent by system due to fault Automatically mis-deleted as spam Sent to wrong email account	"
<b>Other than</b>	Hyperlinks	Fraudulent message with link that directs to a malicious website instead of SF Club Online	Malicious attack to steal credentials, spread malware, gather financial information or sell products/services	Dangerous content damages digital equipment or causes harm to those clicking on the hyperlinks
	Discussion content	Discussion is of a different subject than the topic	In appropriate cross-posting between discussions  Misunderstanding of the topic Lack of knowledge or understanding of discussion etiquette and/or rules	Less relevant content in discussions, compared with intent
<b>Reverse</b>	Discussion content	Topic/reply deleted	Accidental deletion Malicious deletion	Loss of prior discussion content
<b>As well as</b>	Discussion system	Used to track/stalk participants	Other SF Club online member is too focused on someone else's life	
	Discussion content	Discussions generate conflict	Disagreements about content in discussions	

		Topic/replies also includes irrelevant content	Participant discuss other matters, different to the topic	Less relevant content in discussions, compared with intent
			Inappropriate cross-posting between discussions Misunderstanding of the topic Lack of knowledge or understanding of discussion etiquette and/or rules Unreasonable or hateful participants using the discussions inappropriately	
		Topic/replies also includes abusive or nasty content	Lack of knowledge or understanding of appropriate behaviour and/or rules	
	Personal data	Topics/replies include information about people's identities Personal data leaks/revealed	Participants write personal information in discussions Discussion meta data reveals people's identities, locations, contact details or otehr sensitive data SF Club membership or SF Club Online leaks personal data SF Club Online, or Discussion System or Electronic mail system are compromised and data stolen	
	Discussion participants	Someone uninvited, or not a SF Club member, joins in	Missing/inadequate access control	
<b>More</b>	Discussion system	Very many people using discussion system	People very interested in using and contributing to online discussions	
	Discussion content	Very many responses to topic	People interested in the topic	
	Email messages	Too many email messages received	Too much activity in discussion system	
<b>Part of</b>	Discussion content	The other participants prefer to discuss a different subject so move on to other topics The other participants prefer to discuss with other people when they are online Other people are unresponsive in the discussion	Prefer different topics Prefer different people They are also taking part in other discussions, so not focusing on this particular topic	
<b>Less</b>	Computer lab	Less availability of computers for more important uses	Computer(s) being used to access SF Club Online	
	Discussion system	Very few people using discussion system Slow to find the relevant topics	People not interested in using or contributing to online discussions Disorganised or difficult to interpret listings	
	Discussion content	Few responses to topic	People interested in the topic	
	Email messages	Too few email messages received	Too little activity in discussion system	
<b>Early</b>	Participants	Join SF Club Online earlier than needed/intended	Ran out of other things to do	
<b>Before</b>	Participants	Other (desired) participants have not yet become members of SF Club Other (desired) participants have not yet logged in to SF Club Online	Joined SF Club before others Logged into SF Club Online before other people have done so	
<b>Late</b>	Discussion content	Not seen/read	The topic or reply is new and no-one has read it yet	Lack of discussion within topic
	Email messages	Sent late or delayed		
	Participants	Leave SF Club Online later than needed/intended	Got too engrossed in the discussions Lost track of time	
<b>After</b>	Participants	Other (desired) participants have left SF Club Other (desired) participants have left/logged out of SF Club Online	Someone/other people have stopped being members/participating Someone/other people have finished and logged out	Less discussion activity Unable to Cannot discuss synchronously with some members
	Discussion content	The proposed new topic, or a very similar discussion topic, already exists The issue/matter/point to be raised has already been made	Someone else added the topic more quickly Someone else added the point more quickly	